



# TENDER DOCUMENT

# For

## PROVIDING MANPOWER SERVICES

VICTORIA MEMORIAL HALL
(An Autonomous Organisation under the Administrative Control of the Ministry of Culture, Govt. of India)
1, Queen's Way, Kolkata-700071, India

#### **NOTICE INVITING TENDER(NIT)**

V.M.No. 150/2024 Date: 23 January 2024

#### General terms & Conditions:-

1. Sealed tenders are hereby invited in two bid systems (Technical & Financial Bid) from the reputed and experienced agencies for providing highly skilled manpower at Victoria Memorial Hall, Kolkata (VMH), an autonomous organization under the Administrative control of the Ministry of Culture, Govt. of India as per details attached at Annexure – I on contract basis on payment of monthly lump sum composite charges for number of personnel to be deployed as per the departmental fixed remuneration separately indicating (a) GST component as applicable and (b) Service Charges of the agency. The tenderer should fulfil the following eligibility criteria:-

- Should be either registered as a Company under Companies Act 1956/ 2013 or as a Partnership (including Limited Liability Partnership) under Partnership Act, 1932 as the case may be and should be in existence as such entity for not less than five years as on 31.12.2023. Should be in possession of (a) Trade License (b) PAN Card [in the name of firm/agency or proprietor]: (c) EPF/ PF Registration (d) ESI Registration (e) P-Tax registration (f) GST Registration. The Registered Office or one of the Branch Offices of the tenderer should be located in Kolkata (West Bengal). The agency or any of its partners /directors etc. should not have been black listed/ debarred by any of the government agencies or department or should not have been found guilty of commission of acts of moral turpitude or convicted for any economic offence or for violation of any labour laws etc. by any court or any authority appointed to enforce any labour laws or regulations including PF/ESI authorities. Further no past contract of such agency should have been terminated in the past 3 years on account of violation of laws or deficiency of services or breach of contract.
- ii. Minimum 05 (Five) years' experience in executing similar kind of jobs in Central Government/ Central Autonomous Bodies/ State Govt/ Central Public Sector Undertakings. Tenderer shall attach list of such organizations with contact nos. where the Agency is currently providing/ has earlier provided this kind of service and a certificate of credential in support of their claim.
- iii. Minimum Annual turnover is ₹Rs 75 lakhs per year during the last 3(three) financial years. [Tenderer shall attach relevant documents (audited report, Trading, P/L & BS from authorized Chartered Accountant) as proofs with the Technical bid]
- iv. The Tenderer should meet any one of the three criteria as under:

a. Currently providing / earlier provided successfully ONE similar service having annual value equal to Rs 75 lakhs in any Institutions/Public Departments/Autonomous Sector Undertakings of the Government of India/other State Government or Public Sector Banks Local Bodies/Municipalities during last three financial years.

OR

b. Currently providing / earlier provided successfully TWO similar service having annual value equal to Rs 30 lakh in any Departments/Autonomous Institutions/Public Sector Undertakings Government of India/other of the State Government Sector or Public Banks or Local Bodies/Municipalities during last three financial years.

OR

c. Currently providing / earlier provided successfully THREE similar manpower related services having annual value equal to (₹20 lakh in any Departments/Autonomous Institutions/Public Sector Undertakings of the Government of India/other State Government or Public Sector Banks or Local Bodies/Municipalities during last three financial years.

#### 2. Important Information & Dates:

EMD Amount	₹Rs1.50 lakh
Tenure and validity	Initially 03 months on trial basis, there after 09 months subject to satisfactory performance of the agency. The contract may be renewed on year-to-year basis based on the satisfactory performance for a maximum period of 03 years at the discretion of VMH.
Bid Document Publishing Date	23.01.2024
Bid Document Download Start Date	23.01.2024
Bid Document Download End Date	As per system generated.
Bid submission Start Date	24.01.2024
Bid submission End Date & Time	13.02.2024 at 2.00 p.m.
Bid Opening(Technical) Date & Time	13.02.2024 at 3.00 p.m.

- 3. The intending tenderers/bidders must read the terms and conditions of tender carefully. They should submit their bid only if they only consider themselves eligible as per the laid down criteria and if they are in possession of all the documents / registrations required.
- 4. Information and Instructions for tenderers/bidders posted on website shall form a part of the bid document.
- 5. The bid document consisting of guidelines for providing man power to be fulfilled and the set of Terms and Conditions of the contract to be complied with and other necessary documents can be seen and downloaded from <a href="https://eprocure.gov.in/eprocure/app">https://eprocure.gov.in/eprocure/app</a> free of cost.
- 6. Out of the online bid documents submitted by intending tenderers/bidders, the technical bids of only those tenderers/bidders shall be opened, who have deposited tender Document Fee & Earnest Money Deposit as specified above duly scanned, uploaded and found in order. The financial bids of only those tenderers/bidders shall be opened who have submitted the desired documents in the sealed envelope 'A'.
- 7. The Tenders are invited under two envelopes system in physical mode. The first envelope will be named as Technical Envelope & will contain documents of tenderer's/bidder's satisfying the eligibility conditions, scanned copies of tender document fees and EMD, NIT, etc. and the second envelope will be named as Financial Envelope containing Rate Quote Sheet with detailed break up of rate. The bidder shall submit **TECHNICAL BID ENVELOPE** and **FINANCIAL BID ENVELOPE** simultaneously. The technical bids will be evaluated first and thereafter financial bids of only the technically qualified and eligible tenderers/bidders shall be opened. These envelopes shall contain one set of the following documents:
  - a) **TECHNICAL BID ENVELOPE** shall contain the following documents:
  - i) Demand Draft/Pay order or Banker's Cheque of any Nationalised Bank towards **Earnest Money Deposit (EMD)** in favour of Victoria Memorial Hall payable at Kolkata.
  - ii) Scanned copy of Enlistment Order/Registration certificate with appropriate Authority/necessary license as required under the contract labour (Regulation & abolition) Act 1970 or any other act as applicable in pdf format.

iii) Scanned copies for the proof of eligibility as per Clause No.1 (i, ii iii & iv) of MAN POWER SERVICES, EXPERIENCE CERTIFICATES/ CONTRACT EXECUTION CERTIFICATE along with **Work Order/Letter of Intent** issued by Govt./Semi-Govt./Autonomous/PSUs and/or Reputed Institution with appropriate Authority as per the NIT in PDF format.

#### b) **FINANCIAL BID ENVELOPE** shall contain:

- (i) Duly filled in, signed and stamped OFFER FORM. OFFER FORMAT is attached at **Annexure-I**.
- (ii) Agency shall, furnish, scanned copy of their rates indicating (a) GST component as applicable and (b) Service Charges of the agency in PDF format with signature & seal. In the absence of this break up, their tender shall be liable to be rejected.
- 8. Tenders which do not fulfil any of the above conditions or are incomplete in any respect are liable for **summarily rejection**.
- 9. The Victoria Memorial Hall does not bind itself to accept the lowest tender/bid and has the right to reject or accept any or all the tenders/bid; received without assigning any reason whatsoever.
- 10. Canvassing in connection with tenders/bids is strictly prohibited and the tenders/bids submitted by the tenderers/bidders who resort to canvassing will be liable for rejection on that ground alone.
- 11. Tenders incorporating **additional conditions** are liable to be **rejected.**
- 12. The tenderer(s) **must declare** in writing that neither he nor any of their Directors/Partners are in anyway related to any officer in the Victoria Memorial Hall, Kolkata, as per the format given in **Annexure II.**
- 13. Apart from GST as specified above any other tax in respect of this contract will be reimbursed as per the applicable rates prescribed by the Government of India from time to time.
- 14. Before submitting the tender, the tenderer shall assess the quantum and details of the personnel involved after going through details of qualification & experience.

- 15. For the purpose of opening of the tenders/bids as described in Clause 10 of the Notice Inviting tender, it is clarified that only on receiving the (i) EMD, physically in the sealed envelope 'A' together with signed copy of the tender document before the bid opening date, the Technical Bid Envelope will be opened. After the authority of Victoria Memorial Hall, Kolkata is satisfied that the documents in the Technical Bid Envelope are in order, the FINANCIAL BID ENVELOPE shall be opened, for only technically qualified bidders subsequently by the duly constituted committee of the VMH.
- 16. It may be noted that the Technical Bid Envelope which are not found in order as per the requirement of Victoria Memorial Hall, Kolkata shall be summarily rejected.
- 17. Earnest Money is liable to be forfeited if the successful tenderer/bidder selected for the supply of manpower services fails to take up the work and sign the formal agreement within 07 days from the date of issue of Letter of Intent to them.
- 18. The successful tenderer will be awarded the services of the supply of manpower and given stipulated time which shall be counted from the date of issue of the LOI. During this intervening period, the successful tenderer shall check the work requirement and shall also mobilise all its resources and sign an Agreement with VMH in approved format on a non-judicial stamp paper of appropriate value.
- 19. The validity period of the tender shall be **03 (THREE)** months from the date of opening of tenders. This period may be extended suitably if the decision regarding issue of Letter of Intent is delayed for any reason.

#### GENERAL CONDITIONS OF CONTRACT

- 1. The Agency must note that there will be no revision in the service charges of the agency during the entire period of contract. However, in case of revision of any other statutory charges made by the Government of India, the lump-sum composite service charges shall be revised to the extent of the liabilities arising on that account only.
- 2. The Agency must have a local office in Kolkata with a regular telephone and other means of communication like fax/e-mail etc, both in the office as well as in the residence(s), of Partners/Directors.
- 3. The Agency shall take the responsibility of providing services for the supply of manpower and the monthly remuneration as mentioned in the Annexure-I, are paid to personnel deployed for the purpose of this contract. The Agency shall remain liable to the authorities concerned for compliance of the respective existing rules and regulations of the Govt. of India for the payment of statutory taxes for the services provided for the purpose and shall also remain liable for any contravention thereof.
- 4. For compliance of above requirement for providing manpower services, the agency shall deploy only those personnel who meet the below mentioned educational qualification and experience and are able to perform the entrusted work.

S1.	Services of	Educational qualification	Experience
No.	manpower	_	_
	required		
1.	IT Personnel	MCA with one year experience Or BCA with three year's experience. Or B.E./B.Tech. in the field of Computer Science or Computer and Networking Security or Information Technology with one year	services relating to computer applications, technology based skills and on the Computer and ability to work on ICT applications. Strong Communication and
2.	IT Personnel	experience Post Graduate degree in	1 Voors working
۷.	(Accounts)	commerce + conversant in MS Office, Tally ERP & accounting in computerized environment	experience in the
3.	Social Media Assistant	Graduate / Post Graduate in Journalism/Mass Communication / Museology /Public Relation / Media	year of relevant

		Science/ Social Media Marketing from reputed organization /Institution / University.  OR Graduate with Diploma/ Certificate course in digital Marketing	
4.	Office Assistant (IT)	Graduate + Diploma in Computer Application  Proficient in Tally, MS Office etc.	3 years of relevant experience.
5.	Office Assistant	<ul> <li>(i) Graduate + Diploma in Computer Application</li> <li>(ii) Secondary + conversant with M.S. Office</li> </ul>	1 year experience 20 years experience
6.	Office Assistant (Computer Accounting & IT)	Minimum Higher Secondary expertise in MS Office, Tally ERP etc.	10 years' Experience in misc. work in computerized environment
7.	Museum Guiding Assistant	Post Graduate or Graduate in any discipline	For PG candidate: 1 year of relevant experience.  For Graduate candidates: 3 years of relevant experience.
8.	Civil Engineering Personnel	B.E. / B. Tech. in Civil Engineering Or	1 year experience
9.	Civil Engineering Personnel (Junior)	Diploma in Civil Engineering  Diploma in Civil Engineering	3 year's experience 1 year experience
10.	Assistant (Documentation / Restoration/ Conservation)	<ul><li>(i) Master Degree in Visual Arts / Master Degree in Fine Arts</li><li>(ii) Secondary with working skill in the field</li></ul>	
11.	Hindi Assistant	Master Degree in Hindi & conversant in working in Hindi Unit	1 year of relevant experience in Govt. / autonomous organization under Govt. of India.

PS:

- i. Any other highly skilled manpower required by VMH during the period of contract, the remuneration for personnel having Post Graduate degree from recognized university/institution would be Rs.35,000/- per month and for personnel having Graduation degree from recognized university/institution will be Rs.30,000/- per month.
- ii. The Service Provider shall carry out a preliminary skill test of the candidates and forward a certificate to this effect to VMH along with the resumes of the candidates
- iii. All such manpower will be finally screened by VMH Authorities before deployment as per requirement.
- 5. The Agency shall pay the remuneration to the personnel deployed by them through the respective Bank Accounts latest by the 7<sup>th</sup> of every month and shall produce copy of acquaintance roll and bank remittance statement every month along with their bill.
- 6. A security deposit of minimum ¹/10 of the annual value of contract, subject to a maximum of ₹Rs10 lakh payable in the form of a demand draft/pay order drawn in favour of 'Victoria Memorial Hall, Kolkata, is to be deposited by the Agency.
- 7. In the event of any breach of terms & conditions of the contract due to negligence, inefficiency or inaction of the agency or the personnel deployed by them, the amount of compensation, as assessed by the Victoria Memorial Hall shall be recovered either from the bill for monthly service charges due to the Agency or from their security deposit at the discretion of the competent authority of VMH.
- 8. During the period of this contract, the Agency shall provide proper and adequate service and perform their duties diligently, honestly and to the entire satisfaction of the Victoria Memorial Hall. The Agency shall constantly keep in touch with the authorities of Victoria Memorial Hall regarding their services and abide by all instructions and directives issued by the authority of the Victoria Memorial Hall in this regard.
- 9. The Agency shall maintain all relevant registers, documents in the premises of the VMH which may have to be presented to VMH, Kolkata as and when required.
- 10. The Agency shall ensure compliance of all Acts, Rules and statutory orders in force with regard to deployment of their staff for the purpose of this contract and shall keep the Victoria Memorial Hall indemnified against any liabilities arising out of non-compliance of any of the Acts, Rules or Orders on their part.
- 11. The Agency shall not deploy any personnel above 50 years of age for performing duties. However, for retired Govt. employees, age relaxation is allowed upto the age of 65 years.

- 12. The Agency shall issue proper identity cards to **those** employees **who are** deployed **by them** at any point of time for the purpose of this contract in order to facilitate verification of their identity by the Victoria Memorial Hall. They shall always wear the identity card while inside the premises of the VMH.
- 13. The Agency shall be liable to comply with the directions of the Victoria Memorial Hall, to remove within 24 hours of receipt of such direction, any member of their staff deployed for the purpose of this contract and shall make immediate necessary alternative arrangements to ensure proper and adequate services.
- 14. The Agency on completion of the specified term of contract or on termination of the contract shall peacefully remove all their persons from the Victoria Memorial Hall.
- 15. The Agency shall be responsible for observance and compliance of different industrial laws as in force and they shall ensure that no demonstration/agitation of any kind takes place inside or near the premises of the Victoria Memorial Hall by personnel engaged by the Agency.
- 16. The Victoria Memorial Hall shall have no responsibility for providing living accommodation to the personnel deployed by the Agency.
- 17. The Victoria Memorial Hall shall pay to the Agency nothing more than the amount as may be due under the contract terms.
- 18. For all intent, and purposes, the successful bidder shall be the "Employer" in respect of the manpower so deployed in this office for contractual services. No person(s) assigned by the bidder shall have any claim for regular or ad-hoc employment / absorption whatsoever in this office. The agency shall sign and submit an indemnity form as per the attached **Annexure IV**.
- 19. The successful bidder shall be solely responsible for any damages, losses, claims, financial or other injury to any person deployed in the course of their performing the functions / duties or for payment of any compensation or damages.
- 20. Payment shall be made only to the contractor and on monthly basis as per actual services. The contractor has to raise invoice in the first week of the following month for the service rendered in the month. Biometric Attendance System needs to be adopted by the bidder and report thereof is to be furnished along with the monthly Invoice for payment.
- 21. The personnel will have to attend the VMH office on 5 minimum working days in a week. The timing will be 9.45 a.m. to 6.15 p.m. In exigencies of work personnel may have to attend the office as per requirement.
- 22. In case the personnel is absent from duty, the monthly remuneration will be proportionately deducted.

#### PAYMENT:-

- 23. The payment shall be made through e-payment on monthly basis within 30 days from the date of submission of the proper and pre-receipted GST compliant bill, duly certified by the authorized representative of Victoria Memorial Hall. In case of the Agency's failure to provide requisite services on particular day/days, proportionate deduction shall be made from the bill.
- 24. The Victoria Memorial Hall shall reimburse the amount of GST paid by the Agency to the authorities on account of services rendered by them to the VMH. The reimbursement shall be admissible on production of proof of deposit i.e. copy of challan by the Agency.
- 25. Income Tax will be deducted at the prescribed rate from the monthly bill of the Agency and the same would be deposited with the Income Tax Authority by the VMH.

#### PENALTY:-

26. In the event of any deficiency in the service rendered by the agency, any time during the currency of the contract, the Victoria Memorial Hall shall impose a suitable penalty which may be recovered from the monthly bill(s) of the agency. The decision of the Victoria Memorial Hall shall be binding on the agency.

#### **TENURE AND VALIDITY:-**

- 27. In the beginning, the contract shall be on a trial basis for three months only, and thereafter, it would be extended for a further period of nine months, if the services are found to be satisfactory during the trial period of the Agency. The contract may be renewed at the discretion of the Victoria Memorial Hall on year to year basis for a maximum period of three years, including the trial period. However, in the event of such renewal of the contract each year, the service charges of the agency shall not be revised. But the liability due to revision of statutory duties & taxes from time to time, shall only be considered for revision.
- 28. The contract can be terminated by the Victoria Memorial Hall at any time without notice in the event of personnel deployed failed to perform their assigned duty to the satisfaction of the authority of the VMH and the decision of the Victoria Memorial Hall in this regard shall be final and binding on the Agency.
- **29.** For reasons other than mentioned in the clause above, the contract can be terminated by either party by providing clear three months' notice in writing.

#### **ARBITRATION:**-

30. In case of any dispute arising out of this contract between the Victoria Memorial Hall and the Agency, the matter shall be referred to the sole arbitration of a person to be appointed by the Secretary & Curator, Victoria Memorial Hall, Kolkata on receipt of an official request with details of the dispute, from either the Victoria Memorial Hall or the Agency. The award of the arbitrator so appointed shall be final, conclusive and binding on all parties to the contract. The submission shall be deemed to be submission to arbitration under the Arbitration and Conciliation Act, 1996 or any statutory modifications or reenactment thereof and of the rules made there under for the time being in force.

#### **OFFER FORM**

To The Secretary & Curator Victoria Memorial Hall Kolkata – 700071

Sir,

We are hereby pleased to offer the Service Charge as above on monthly remuneration payable to the personnel deployed at VMH.

S1. No.	Requirement of Manpower	No. of manpower	Remuneration (per Month) in INR
1	IT Personnel	3	35000 (for personnel having MCA degree) 30000 (for personnel having BCA degree)
2	IT Personnel (Accounts)	1	35000
3	Social Media Assistant	1	35000 (for personnel having Post Graduation degree) 30000 (for personnel having Graduation degree)
4	Office Assistant (IT)	2	30000
5.	Office Assistant	2	25000
6.	Office Assistant (Computer Accounting & IT)	1	30000
7.	Museum Guiding Assistant	4	35000 (for personnel having Post Graduation) 30000 (for personnel having Graduation degree)
8.	Civil Engineering Personnel	1	35000 (For personnel having B.E. / B. Tech. degree)
9.	Civil Engineering Personnel (Junior)	1	30000 (For personnel having Diploma Holder)
10.	Assistant (Documentation / Restoration / Conservation)	2	25000 (for personnel having secondary qualification) 35000 (for personnel having Post Graduation)
11.	Hindi Assistant	1	35000 (for personnel having Post Graduation)
Service Charges of the		•	
GST		@18% on the gross monthly charges payable including the service charge of the agency	

/T\1	1 .	
Than	kıng	you,

Yours faithfully,

Date: Signature with Stamp

#### Annexure - II

(Format for Declarations & Undertaking to be typed on bidder agency's letterhead and to be submitted in Part –I (TECHNICAL ENVELOPE) of the tender document)

#### **DECLARATION -1**

This is to certify that neither we/any of us/are/is in anyway related to any employee in the Victoria Memorial Hall, Kolkata.

Date:	(Signature of the tenderer with agency seal/rubber stamp)
Place:	
DECLARATION -2	2
We hereby declare that we have not quoted any e Part-II (FINANCIAL ENVELOPE) of the tender.	extra condition along with the
Date:	(Signature of the tenderer with agency seal/rubber stamp)
Place	

#### UNDERTAKING

This is to certify that we have carefully gone through the work requirement, terms and conditions given in the tender document & have clearly understood the terms & conditions of the tender and have accordingly quoted our balanced rates after going through all details. We hereby give an undertaking that we shall provide the man power services strictly as per the given job requirement during the period of contract.

We also undertake that the physical **EMD** instrument shall be deposited by us with the office of Victoria Memorial Hall **payable at Kolkata** before the bid opening date in the sealed envelope 'A'. Otherwise the Victoria Memorial Hall shall reject the bid and debar me/us from further tendering in Victoria Memorial Hall.

Date:	(Signature of the tenderer
	with agency seal/rubber stamp)
Place:	

#### **Annexure-IV**

## [To be filled in by the Successful Bidder only]

### **Format for Indemnity**

This is to certify that M/s		, w	ho have s	supplied	highly
skilled manpower on outsourcir	ng basis to	Victoria	Memoria	l Hall, K	olkata
vide order No	dated _		, hereb	y undert	ake to
Indemnify Victoria Memorial Ha	ıll, Kolkata	for any	liability 1	under ar	ıy law
arising out of the engagement of t	the said out	sourced	staff.		
	For M/s				
				Sim	nature
		Name, Se	al, Design	U	

# FORMAT FOR ARTICLES OF AGREEMENT INSTRUCTIONS (Not to be typed in Agreement)

	F AGREEMENT m			. day of
			between	
Day)	(Mor	nth & year)		
Victoria Memo	orial Hall hereinafte	r referred to as	VMH which express	sion shall
include	its	succ	cessors	and
assignsontheo	nepartand	•••••	• • • • • • • • • • • • • • • • • • • •	
-	-			
	(Name of the Contracto	or's firm with full addres	s)	
• • • • • • • • • • • • • • • • • • • •	• • • • • • • • • • • • • • • • • • • •	••		
(Name of c	ontractor's firm with full a	iddress)		
Trading in the	name and style of.	• • • • • • • • • • • • • • • • • • • •		•••••
9	· ·		tor's firm with full address	

hereinafter referred to as the successful tenderer which expression shall include his/their respective heirs, executors and administrators and assigns on the other part.

AND WHEREAS the said Notice Inviting Tender (including appendix) as per list attached, specifications and the priced schedule of quantities and conditions of contract have been signed by or on behalf of the parties hereto. AND whereas the successful tenderer has deposited through Banker Cheque a sum of ₹. 10 lakh (Rupees ten lakh only), within the Victoria Memorial Hall as initial Security for the due performance of this agreement as provided in the said conditions.

# NOW IT IS HEREBY AGREED AND DECLARED BY AND BETWEEN THE PAERIES HERETO AS FOLLOWS:

1. In consideration of the payments to be made to him as hereinafter provided the successful tenderer shall upon and subject to the conditions herein contained shall provide required manpower services for a period (one year) from the date of issue of letter of intent and as per the scope of work and detailed specifications and as may be furnished to him from time to time and described in the said specifications and the said priced schedule of quantities.

- 2. The Victoria Memorial Hall shall pay to the successful tenderer such sum as shall become payable hereunder at the time and in the manner specified in the said conditions.
- 3. Time is the essence of this agreement and the successful tenderer shall execute the work, throughout the stipulated period of this contract, strictly as per the requirement of the Victoria Memorial Hall.
- 4. This agreement comprises the work above and all subsidiary works connected therewith, even though such works may not be shown in the NIT, or described in the said specifications or the priced schedule of quantities.
- 5. The authority of Victoria Memorial Hall reserves to itself the right of adding to or omitting any item of work or of having portions of the same carried out departmentally or otherwise and such alterations or variations shall not vitiate this agreement. The outsourcing service provider will furnish VMH the full particulars of the candidates sponsored including details like Name, Father's Name, Age, Photograph, Permanent Address, the academic / technical qualifications and experience for rendering the requisite services to VMH.
- 6. In case of any dispute arising out of this contract between the Victoria Memorial Hall and the Agency, the matter shall be referred to the sole arbitration of a person to be appointed by the Secretary & Curator, Victoria Memorial Hall, Kolkata on receipt of an official request with details of the dispute, from either the Victoria Memorial Hall or the Agency. The award of the arbitrator so appointed shall be final, conclusive and binding on all parties to the contract. The submission shall be deemed to be submission to arbitration under the Arbitration and Conciliation Act, 1996 or any statutory modifications or re-enactment thereof and of the rules made there under for the time being in force.

In witness whereof the parties have set their respective hands the day and the year and the place hereinabove written.

Signed by for and on behalf of the Victoria Memorial Hall, Kolkata.

In presence of	(1)
	(2)
Signed by the said successful tender	rer
In presence of	(1)
	(2)

## Ref.: NIT V.M.No.150/2024 dated 23.01.2024 for providing manpower services

3. M/s PSIS – Security & Management Service Pvt. Ltd.

4. M/s Mukherjee Enterprises

The names of the technically qualified Bidder are given below:

1. M/s GA Digital Web World Private Ltd.

2. M/s Fontline Ex-Servicemen Bureau